

## Building & Managing a High Performing Team

### What you'll learn

- ✓ About the Course
  - ★ Summary of course objectives, and yours too
- ✓ Effective Teamworking: Groups vs Teams
  - ★ See how to turn a group of staff into a team of high achievers
- ✓ The Four Stages of Team Development
  - ★ Take your team through Forming, Storming, Norming and Performing
- ✓ Developing & Using Emotional Intelligence
  - ★ Understand emotional intelligence and how to use it in your team
- ✓ Motivating Your Team
  - ★ Learn how to turn leading motivational theory into results
- ✓ Next-Steps
  - ★ With the course now complete, where do you go from here?

### What does our Managing A High Performing Team course cover?

#### Building & Managing High Performance

This course is for existing and ambitious team leaders, line managers and staff supervisors who want to take the performance of their team to the highest level.

You'll see how truly professional team leadership works above the level usually occupied by day-to-day thinking.

With attractive screens, interactive content and -- most important of all -- content written by experts in doing the job, you'll get the skills you need to maximise your success as a staff supervisor or team leader.

This High Performing Teams skills training course, like all our courses, has been developed over many years of classroom and online delivery. Content has been thoroughly researched and is constantly updated so it's always leading edge. It's completely interactive and is full of practical knowledge and solutions.

Still wondering whether to do the course?

Just think about this: how much would you benefit if you had better high performing teams skills?

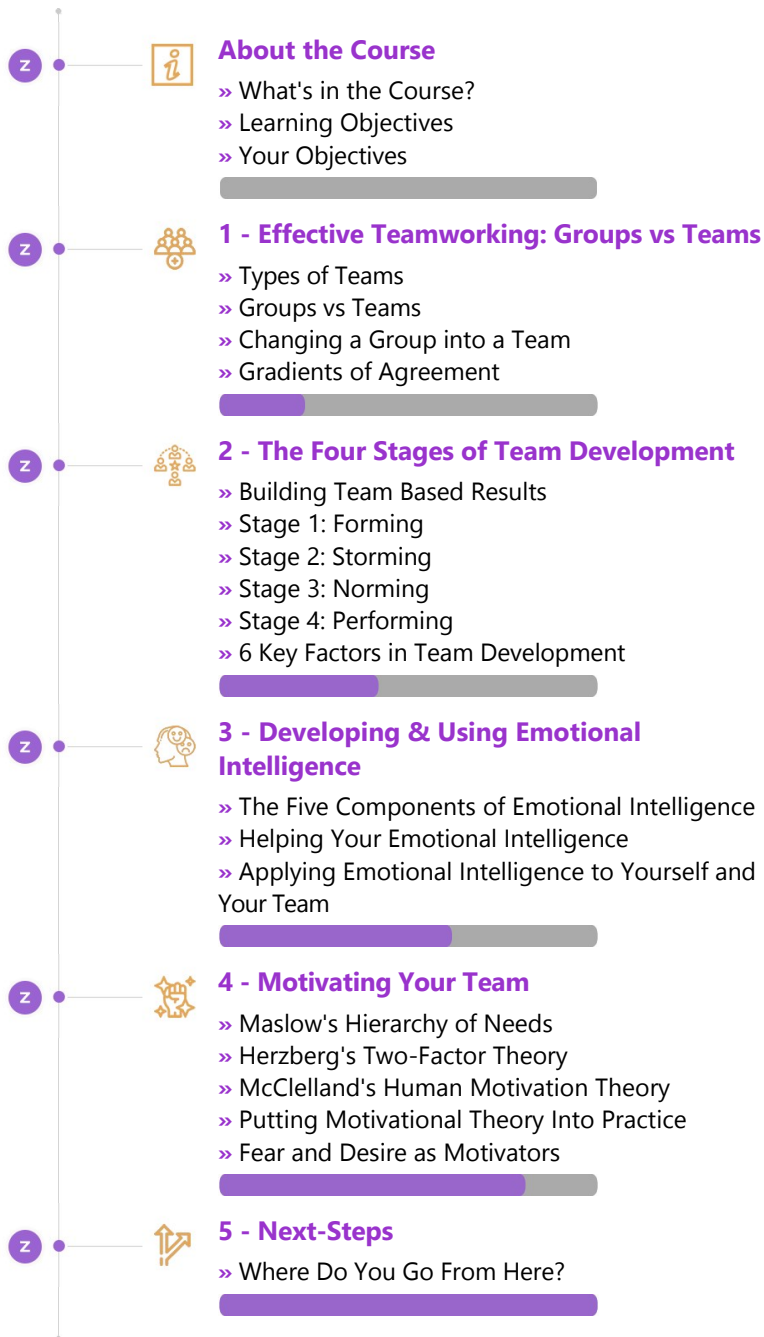
## Course requirements

This course is aimed at those already in a position involving leading and managing a team of people. We strongly recommend that you have the knowledge and/or training that covers the content of our three other Team Leader courses: Fundamentals, People Skills and Setting Up for High Performance.

## Who's this course for?

Existing team leaders, line managers and staff supervisors who are looking for an interactive, practical course that will give them a solid and structured insight into how to build and manage high performing teams.

## Course content for Building & Managing A High Performing Team



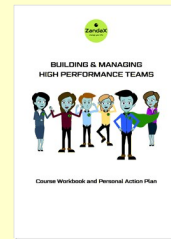
## And There's a Great 57-page Workbook...

How about realizing your **full potential**?

Choose the **Development** course option and get your own great, results-focused downloadable workbook.

The workbook features:

- **Summary notes** of the course to refer to as you go
- Space for **your own notes** alongside the summaries
- Apply the lessons in each module to your own situation and needs
- The **unique ZandaX Personal Action Plan** with four structured Follow Up Sessions for you to monitor and manage your ongoing development
- A final Review Session for you to see just **how far you have come!**



## More about the ZandaX Building & Managing A High Performing Team course

### Build Your Team for Sustainable Results

#### Learn how to build & manage a high-performing team

This fully interactive online workshop provides the skills, knowledge and rules for action that will enable anyone in charge of a team to build and manage them for high performance.

You'll see how to recognise what's needed in a high performing team, with a thorough insight into how to use emotional intelligence, how to progress through the four development stages, and how to motivate your staff.

You'll learn and understand the methodology to build and manage your team for sustainable results, the knowledge of which will last you for the rest of your career.

Watch the modules, revisit them time and again ... and have fun with improving your skills!

### Learning options

This course is delivered as fully interactive online content which you can pause, re-run and revisit as often as you like. You can view the content in any order, and review whatever you like at any time.

The course is offered with the following option:

#### Fast Track option

You don't get extra learning resources, but it's a quick and easy way to go.

**This option is for you** if you want good coverage of the subject but have limited time or budget.

#### Development option

This is our most popular course option because it also includes a comprehensive ZandaX workbook and Development Plan which allows you to engage fully and deepen your understanding enormously.

**This option is for you** if you're serious about your development.



ZandaX – Change Your Life ... Today

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