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Course information from ZandaX

Building & Managing a High Performing Team

A premier High Performing Teams training course from ZandaX

Course duration: 3 hours 30 minutes of highly focused content (Revisit, review and revise as often as you want)

What you'll learn

- About the Course
 Summary of course objectives, and yours too
- Effective Teamworking: Groups vs Teams
- \star See how to turn a group of staff into a team of high achievers
- ✓ The Four Stages of Team Development
 - ★ Take your team through Forming, Storming, Norming and Performing
- ✓ Developing & Using Emotional Intelligence
 - \star Understand emotional intelligence and how to use it in your team
- 🧹 Motivating Your Team
 - ★ Learn how to turn leading motivational theory into results
- 🧹 Next Steps
 - ★ With the course now complete, where do you go from here?

What does our Managing A High Performing Team course cover?

Building & Managing High Performance

This course is for existing and ambitious team leaders, line managers and staff supervisors who want to take the performance of their team to the highest level.

You'll see how truly professional team leadership works above the level usually occupied by day-to-day thinking.

With attractive screens, interactive content and -- most important of all -- content written by experts in doing the job, you'll get the skills you need to maximise your success as a staff supervisor or team leader.

This High Performing Teams skills training course, like all our courses, has been developed over many years of classroom and online delivery. Content has been thoroughly researched and is constantly updated so it's always leading edge. It's completely interactive and is full of practical knowledge and solutions.

Still wondering whether to do the course?

Just think about this: how much would you benefit if you had better high performing teams skills?

Course requirements

This is a course is aimed at those already in a position involving leading and managing a team of people. We strongly recommend that you have the knowledge and/or training that covers the content of our three other Team Leader courses: Fundamentals, People Skills and Setting Up for High Performance.

Who's this course for?

Existing team leaders, line managers and staff supervisors who are looking for an interactive, practical course that will give them a solid and structured insight into how to build and manage high performing teams.

Course content for Building & Managing A High Performing Team

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		» Learning Objectives
		» Your Objectives
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		» Types of Teams
		» Groups vs Teams
		» Changing a Group into a Team
		» Gradients of Agreement
3 •	8 4 8 A	3 - The Four Stages of Team Development
	Ř	» Building Team Based Results
		Stage 1: Forming
		» Stage 2: Storming
		» Stage 3: Norming
		Stage 4: Performing
		» 6 Key Factors in Team Development
4 •	- (9	 4 - Developing & Using Emotional Intelligence » The Five Components of Emotional Intelligence » Helping Your Emotional Intelligence » Applying Emotional Intelligence to Yourself and Your Team
5 • —	*	5 - Motivating Your Team
		» Maslow's Hierarchy of Needs
		> Herzberg's Two-Factor Theory
		» McClelland's Human Motivation Theory
		» Putting Motivational Theory Into Practice
		» Fear and Desire as Motivators
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6 •	ÎP	6 - Next Steps » Where Do You Go From Here?

And There's a Great 57-page Workbook...

How about realizing your **full potential?**

The course comes with a great, results-focused downloadable workbook.

The workbook features:

- Structured content with space for **your own notes**so you personalize your learning
- Apply the lessons in each module to your own situation and needs
- The **unique ZandaX Personal Action Plan** with four structured Follow Up Sessions for you to monitor and manage your ongoing development
- A final Review Session for you to see just how far you have come!

More about the ZandaX Building & Managing A High Performing Team course

Build Your Team for Sustainable Results

Learn how to build & manage a high-performing team

This fully interactive online workshop provides the skills, knowledge and rules for action that will enable anyone in charge of a team to build and manage them for high performance.

You'll see how to recognise what's needed in a high performing team, with a thorough insight into how to use emotional intelligence, how to progress through the four development stages, and how to motivate your staff.

You'll learn and understand the methodology to build and manage your team for sustainable results, the knowledge of which will last you for the rest of your career.

Watch the modules, revisit them time and again ... and have fun with improving your skills!

Learning format

The course is offered as follows:

You'll learn using easy-to-follow on-screen videos which you can pause, re-run and revisit as often as you like, and also through interactive content with short quizzes and questions appropriate to the course subject. You also get a comprehensive ZandaX workbook and Development Plan that you can use to reinforce your learning.

The course is arranged into modules, each with several lessons. Refer to the course content for more details on what's covered. This combination of videos and interactive content will enable you to get a thorough understanding of the subject.

View this course online

Visit our website at <u>www.zandax.com/courses/team-building</u> to view the latest details, including related courses, prices and quantity discounts.



