



See more at www.zandax.com/courses/managing-difficult-employees

Course information from ZandaX

Managing Difficult Employees

A premier Managing Difficult Employees training course from ZandaX

Course duration: 1 hour 30 minutes of highly focused content (Revisit, review and revise as often as you want)

What you'll learn

- ✓ About the Course
 - ★ Summary of course objectives, and yours too
- ✓ Managing Difficult Employees
 - ★ Learn how to manage difficult employees positively and productively
- ✓ Course Wrap Up
 - ★ Summary and wrap up of what you've learned

What does our Managing Difficult Employees course cover?

Dealing With Difficult Employees Needs a Plan!

Most employees are absolutely fine, and some are great!

But there's often a small contingent who cause more trouble than the rest combined, and who present problems because their actions are often minor, or "under the radar" -- but their effect is negative, long term ... and destabilizing.

This course has been created to solve this problem!

It's written by people with many years of experience in handling these situations, and every one of our many scenarios has solutions that have been used -- with success -- in real life.

It's also deliberately structured so that you can use it to address the difficult people you need to deal with right now,

And of course, you can use its lessons as a permanent guide to managing difficult people for many years to come!

This Managing Difficult Employees skills training course, like all our courses, has been developed over many years of classroom and online delivery. Content has been thoroughly researched and is constantly updated so it's always leading edge. It's completely interactive and is full of practical knowledge and solutions.

Still wondering whether to do the course?

Just think about this: how much would you benefit if you had better managing difficult employees skills?

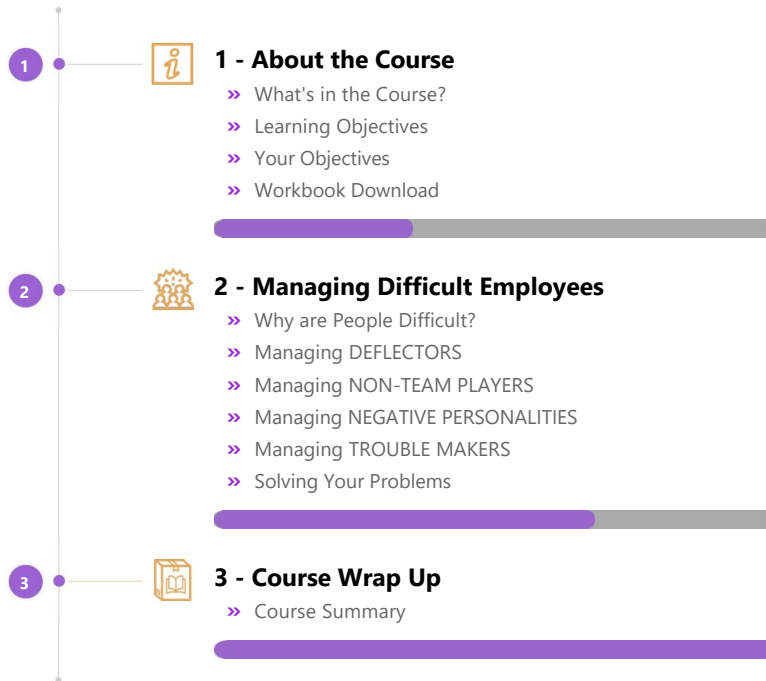
Course requirements

There are no prior requirements, and even if you don't manage a team, you may enjoy seeing how difficult employees affect a team -- and how to deal with them.

Who's this course for?

If you manage a team, you will encounter difficult employees along the way, some of whom can leave you lost for ideas. So if you want to solve a current problem, or gear up to be able to deal with problem people in the future, then this course is for you!

Course content for Managing Difficult Employees



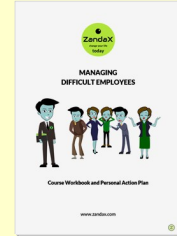
And There's a Great 34-page Workbook...

How about realizing your **full potential**?

The course comes with a great, results-focused downloadable workbook.

The workbook features:

- Structured content with space for **your own notes** so you personalize your learning
- Apply the lessons in each module to your own situation and needs
- The **unique ZandaX Personal Action Plan** with four structured Follow Up Sessions for you to monitor and manage your ongoing development
- A final Review Session for you to see just **how far you have come!**



More about the ZandaX Managing Difficult Employees course

Learn How to Deal With Difficult Employees

Learn positive ways to manage the difficult members in your team

This course has been designed to help anyone who manages staff to deal with the difficult employees that make life more difficult than necessary, and in a positive and productive way.

First we show you the most common types of Deflectors - that's people who don't share your ideas of team effort, and whose lack of dedication can only sap the strength of your team.

Then we move on to Non-Team Players. These people may contribute, but they also have their own personal agendas.

Next, it's Negative Personalities: how to prevent the different types of these people from dragging down your team's morale.

Finally, it's Trouble Makers. Here, we don't mean the types of outright rebels who can be dealt with through a disciplinary process, but the more insidious type, who work away from your gaze and sow discontent and disorder. They can often be beaten quite easily!

You should find many ideas in this course to help you, now and in the future, to take situations that often feel frustrating and turn them into positive outcomes.

Watch the modules, revisit them time and again ... and have fun with improving your skills!

Learning format

The course is offered as follows:

You'll learn using easy-to-follow on-screen videos which you can pause, re-run and revisit as often as you like, and also through interactive content with short quizzes and questions appropriate to the course subject. You also get a comprehensive ZandaX workbook and Development Plan that you can use to reinforce your learning.

The course is arranged into modules, each with several lessons. Refer to the course content for more details on what's covered. This combination of videos and interactive content will enable you to get a thorough understanding of the subject.

View this course online

Visit our website at www.zandax.com/courses/managing-difficult-employees to view the latest details, including related courses, prices and quantity discounts.

ZandaX

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